

## WITHDRAWAL FORM

If you wish to withdraw from the contract you may use the form below by sending it to us by post or e-mail. If the form is not sent with the returned goods, please note that we may withhold reimbursement until we receive the goods back or you provide us with proof of return.

### **ADDRESSEE (SELLER):**

.....  
.....  
.....

I hereby give notice of withdrawal from the contract, the subject of which is:

1) ..... - price: .....,

2) ..... - price: .....,

### **Mandatory data**

Contract date/order number: .....

Customer's name: .....

Customer address: .....

### **Voluntary data that will facilitate our communication**

Email address: .....

Telephone number: .....

Refunds will be made using the same means of payment as you used for the original transaction. If you paid by a means other than bank transfer and wish to be refunded to your bank account, please indicate the bank account number for the refund below:

.....

.....  
date of completion signature (if the form is sent on paper or as a scan)

## **Advice**

*You have the right to withdraw from a contract concluded through our online shop within 14 days without giving any reason.*

*The withdrawal period shall expire after 14 days from the day on which you take possession of the goods (for contracts for the sale of goods) or from the day on which the contract is concluded (for other contracts). To exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract by an unequivocal statement (for example, a letter sent by post or e-mail). You may use the model withdrawal form, but this is not obligatory.*

*In order to comply with the withdrawal period, it is sufficient for you to send your communication concerning the exercise of your right of withdrawal before the withdrawal period has expired. In the event of withdrawal from this contract, we shall reimburse to you all payments received from you, including the costs of delivery of the goods (with the exception of the additional costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without delay and in any event not later than 14 days from the day on which we are informed about your decision to exercise your right of withdrawal from this contract. We will refund the payment using the same means of payment as you used in the original transaction, unless you have expressly agreed otherwise; in any event, you will not incur any charges in connection with this refund.*

## **Information on the processing of personal data**

*The administrator of the personal data provided in the form is the addressee of this declaration. The data are processed for the purpose of handling the withdrawal process, which is our legitimate interest referred to in Article 6(1)(f) of the RODO, and also constitutes the performance of a legal obligation pursuant to Article 6(1)(c) of the RODO in connection with the relevant legal provisions on withdrawal. The withdrawal form will be included in the accounting records and will be stored with them for the period required by law. In connection with the handling of the withdrawal process, the data may be processed by external entities involved in the handling of this process, such as courier companies, postal operators, banks, web host, CRM system provider, accounting office. Rights related to data processing: the right to request access to data, rectification, erasure or restriction of processing, as well as the right to object to the processing of personal data and to lodge a complaint with the President of the Office for Personal Data Protection. For matters related to data protection, please contact us individually. The provision of data is voluntary, but necessary for the handling of the withdrawal process.*